

National Drinking Water Week

May 6-May 12

Protect the Source. Treat the Water.

QUALITY. AFFORDABILITY.

Our Source Protection staff work year-round to protect Sebago Lake before it even enters our treatment facility.

Short Video Series: Protecting a Trillion Gallons of Water Premiere: Monday, May 7

Learn about four of our source protection programs in this five-video series. The first short video, debuting during Drinking Water Week, will give you a sneak peek into the series highlighting programs – from land patrols to hands-on classroom activities – all designed to protect your drinking water!

Like us on Facebook (facebook.com/MyPortlandWater) or subscribe to our YouTube channel (youtube.com/user/MyPortlandWater) to catch the premiere.



RELIABILITY. SAFETY.

Staff at the Sebago Lake Water Treatment Facility work 24-hours a day to treat and test your water.

Tour: Sebago Lake Water Treatment Facility Wednesday, May 9 | 5:30-7:30 p.m.

Sebago Lake Water Treatment Facility, 2 White Rock Road, Standish

Did you know that PWD disinfects an average of 21 million gallons of drinking water per day? Take a tour of the Sebago Lake Water Treatment Facility where you will learn about the three treatment techniques and visit our state-of-the-art laboratory where scientists will discuss how the quality and safety of your drinking water is tested. This event is geared toward an adult audience.

Please register online by 5/7 at pwd.org or 207-774-5961 x 3659

Photo by: Neily Raymond

National Drinking Water Week

Water plays a vital role in all of our lives.

Our 54,000 customers value it for both household and business uses.

How does Portland Water District determine how much water our customers use?

We measure water use in hundred cubic feet, or HCF. One HCF is equal to 748 gallons. How much water is that? An average eight-person hot tub holds only about 500 gallons, so less than one HCF. It would take about 20 full bathtubs to equal one HCF.

Each month, a PWD mobile unit drives by your home to automatically collect your water usage, which is then reflected on your bill (shown in the red-circled area). We charge for full HCFs each month. For example, you will be billed the same amount if you used 3.1 HCF or 3.9 HCF. However, the remaining water not charged for will roll over to the next month's bill (for example, if you used 3.9 HCF one month, your first bill would be for 3 HCF and the 0.9 HCF would be added to the following month's usage and bill).

Our customer service team is available to answer your questions:

Monday – Friday, 8:00 am – 4:30 pm at 207-761-8310

Answers to other common questions are available on www.pwd.org/faqs



Portland Water District

225 Douglass Street, Portland, ME

Join us on Facebook and our email list to receive information about other outreach events. Email sebagolake@pwd.org to sign up!